

# Data Security Statement

**Summary:** This statement describes how Coastal Medical Billing secures information collected through its website and clarifies that protected health information (PHI) is never collected, stored, or transmitted through the website.

## Data Security Statement — Coastal Medical Billing

**Effective Date: May 5, 2026**

**Last Revised: May 5, 2026**

### Our Approach to Data Security

Coastal Medical Billing takes data security seriously. We implement reasonable and appropriate administrative, technical, and physical safeguards to protect the information collected through this website from unauthorized access, use, disclosure, alteration, and destruction.

### What This Website Does and Does Not Handle

**This website does NOT collect, store, process, or transmit protected health information (PHI).**

Coastal Medical Billing provides medical billing and revenue cycle management services to healthcare providers (covered entities) under signed Business Associate Agreements (BAAs). All PHI is handled exclusively through secure, non-website channels — including encrypted electronic systems, secure file transfer, and other HIPAA-compliant methods — that are entirely separate from this public website.

Information that may be collected through this website is limited to general contact and inquiry information, as described in our Website Privacy Policy.

### Security Measures

The safeguards we employ for website-collected information include:

- **Technical safeguards:** Use of encryption protocols (such as TLS/SSL) for data transmitted through the website; access controls and authentication for website administration; regular monitoring for vulnerabilities
- **Administrative safeguards:** Staff training on information handling and security awareness; access to website systems limited to authorized personnel on a need-to-know basis
- **Physical safeguards:** Secure facilities and controlled access to physical systems supporting the website

### PHI Security (Separate from This Website)

While not addressed by this website, Coastal Medical Billing maintains a comprehensive HIPAA compliance program for all PHI handled on behalf of covered entities. This program includes risk assessments, workforce training, incident response procedures, and safeguards consistent with the HIPAA Security Rule (45 C.F.R. Part 164, Subpart C) and HIPAA Privacy Rule (45 C.F.R. Part 164, Subpart E). Our HIPAA compliance program operates independently of this public-facing website. HHS.gov

### Reporting a Security Concern

If you believe you have identified a security vulnerability on our website, or if you have a concern about the security of any information you have provided to us, please contact:

**Emilee Usry**

Coastal Medical Billing

Phone: (912) 355-8188 | Toll-Free: 1-866-581-8246

Email: [eusry@coastmedbill.com](mailto:eusry@coastmedbill.com)

**Revision History**

Date	Version	Description
May 5, 2026	1.0	Initial publication