

ADA / WCAG 2.1 Accessibility Statement

Summary: Coastal Medical Billing is committed to making its website accessible to all users, including individuals with disabilities, in alignment with the Americans with Disabilities Act (ADA) and WCAG 2.1 Level AA guidelines.

Accessibility Statement — Coastal Medical Billing

Effective Date: May 5, 2026

Last Revised: May 5, 2026

Our Commitment to Accessibility

Coastal Medical Billing is committed to ensuring digital accessibility for people with disabilities. We strive to provide an inclusive online experience and are continuously working to improve the accessibility and usability of our website in conformance with the Web Content Accessibility Guidelines (WCAG) 2.1, Level AA, published by the World Wide Web Consortium (W3C).
policygen.dev

Standards We Follow

We endeavor to conform to WCAG 2.1 Level AA standards, which address four core principles of accessibility:

- **Perceivable** — Information and user interface components are presented in ways that all users can perceive, including text alternatives for non-text content, captions for multimedia, and sufficient color contrast.
- **Operable** — User interface components and navigation are operable by all users, including full keyboard accessibility and sufficient time to read and use content.
- **Understandable** — Information and the operation of the user interface are understandable, with readable text, predictable navigation, and input assistance for forms.
- **Robust** — Content is robust enough to be reliably interpreted by a wide variety of user agents, including assistive technologies such as screen readers.

Measures We Take

Coastal Medical Billing takes the following measures to ensure accessibility:

- Incorporating accessibility into our website development and content creation processes
- Periodically reviewing our website against WCAG 2.1 Level AA criteria
- Training staff involved in website content management on accessibility best practices
- Providing alternative means of accessing information and services when digital barriers exist

Known Limitations

While we strive to conform to WCAG 2.1 Level AA across all pages, some content may not yet be fully accessible. We are actively working to identify and resolve any issues. If you encounter a specific accessibility barrier, please let us know so we can address it promptly.

Feedback and Assistance

We welcome your feedback on the accessibility of our website. If you experience difficulty accessing any content or functionality, or if you have suggestions for improving accessibility, please contact us:

Emilee Usry

Coastal Medical Billing

Phone: (912) 355-8188 | Toll-Free: 1-866-581-8246

Fax: (912) 356-6970

Email: eusry@coastmedbill.com

Mailing Address: P. O. Box 16118, Savannah, GA 31416

We will make reasonable efforts to provide the information or service you need through an accessible alternative.

Applicable Standards and Guidance

- Americans with Disabilities Act (ADA), Title III
- Web Content Accessibility Guidelines (WCAG) 2.1, Level AA (W3C)
- U.S. Department of Justice guidance on web accessibility under the ADA D2i Technology

Revision History

Date	Version	Description
May 5, 2026	1.0	Initial publication